



Levon Kostandyan

Lead UX Designer

EXPERIENCE

2022/March - Present

Lead UX Designer

ISAA (Information Systems Agency of Armenia)

Led a team of 3 designers in a national digital transformation initiative, delivering **UX improvements across 8 public services**. Created the **Henaket design system**, adopted by major government agencies (**MIA, MOH, Rescue Service**) and third-party vendors, **contributing to a 34% increase in citizen engagement** through improved usability and accessibility while collaborating cross-functionally to streamline digital service delivery.

2021/April - 2022 March

UX Designer

EPAM Systems

Collaborated with large international teams on global healthcare and pharma projects (**HCA Healthcare, Novartis, SPARKD**), conducting user research to inform UX decisions. Delivered wireframes, design documentation, and scalable design system contributions, helping **Novartis scientists reduce research time by 44% through improved usability** and workflow optimization.

2020 - 2021

Lead UX Designer

Arct.X

2019 - 2020

Design Team Lead

Smartclick.ai

2019 - 2020

Senior Product Designer

Gamevision / Intertech

2018 - 2019

Senior Product Designer

Ucraft

2017 - 2018

Senior UI/UX Designer

SFL

2016 - 2017

Art Director

Arattauna

2015 - 2016

UI/UX Designer

RenderForest

2014 - 2015

UI/UX Designer

Zoom Graphics

2013 - 2014

Project Deigner

Tumo Creative Technologies

CONTACTS

[Dribbble](#)

[Behance](#)

[Linkedin](#)

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RESEARCH SKILLS

Workshop
Facilitation

Stakeholder
Engagement

Ethnographic
Studies
Participatory

Design One-on-
one Interviews

Questionnaires
& Surveys

Competitive
Analysis

Usability Testing

STRATEGY SKILLS

Journey
Mapping Feature

Prioritization
Agile and Lean
UX

Design Thinking

DESIGN SKILLS

Information
Architecture

User Flows

Site Maps
Personas &
Empathy Maps

Wireframes &
Prototypes

Interaction
Design

Design System
Support/
Creation

LANGUAGES

English C1

Russian C2

Armenian C2